# Digital Marketing Strategies: How to Pivot

Prepared By: Stephanie Sparks Smith







#### Recovery Best Practices



Accurately communicate status of amenities & services on all websites

Update content and images to appeal to leisure audiences

Communicate cleanliness standards

Lean into community involvement and human interest stories on social media

# Update Covid19 Attributes on 3rd Party Websites



Assuming you have something on your own website....

TripAdvisor

Google My Business

Facebook

Bing

Booking.com, Expedia, Priceline

Get details at

http://bit.ly/covid-attributes

#### Lean Into OTAs



Shop yourself and see where you rank

Take advantage of Expedia Travel Ads funds matching or Revive & Relief Program

Leverage Pre and Post Stay communication via Expedia and Booking.com

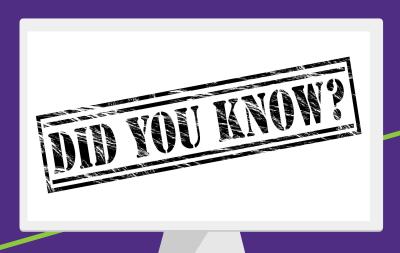
Strategically run Promotions that do not erode Book Direct

# Where to Spend your (Limited) Budget



- Expedia Travel Ads (Unless you have premium organic placement)
- 2. Social Media
- Email Marketing Sales Teams are Reduced
- Targeted Search and Display Campaigns
- 5. MetaSearch Yes, I put this LAST Get details HERE

## Keep Up Your Skills



#### **Podcasts**

- Hospitality Digital Marketing
- Fuel Travel

#### **Newsletters**

- Cogwheel Marketing https://www.cogwheelmarketing.com/blog2/
- Rock Cheetah <a href="http://bit.ly/rockcheetah">http://bit.ly/rockcheetah</a>

#### Coming Soon....

hospitalitymarketing.club

### Time for Q&A

www.cogwheelmarketing.com

Stephanie Sparks Smith

stephanie@cogwheelmarketing.com

